



Mavic® Product Protection Plan (MP3) General terms of sales from November 1st, 2008.

Mavic® offers this extended MP3 warranty on its wheels exclusively (except the following wheels: "Cosmic Carbone Pro Power Tap" and "Cosmic Carbone SL Power Tap) purchased from an authorized Mavic® retailer or distributor for 2 years from date of purchase of said new wheel(s) by the initial user, under the conditions defined below. In order for this warranty to be valid, the purchaser of the new wheel(s) shall register his wheel(s) on the Mavic website within 5 days after the purchase of said new wheel(s) and shall pay the MP3 warranty simultaneously with said registration.

In order to make a claim under this warranty, the purchaser of the new wheel(s) must keep proof of purchase of the wheel(s) and of the MP3 warranty, proof of the registration acknowledgement under this extended warranty including the date and the name of the authorized dealer, and comply with the prescribed procedure.

PRICE

MP3 pricelist is available on the internet on www.mavic.com and on request to every Mavic® dealer in countries where this warranty is available.

At the date of commission of this information covered countries are: Austria, Benelux, France, Germany, Switzerland, United Kingdom and United States of America. Nonetheless, please check with your retailer or on the internet at the time of purchase of the warranty that your country is still covered.

CONFIRMATION OF THE MP3 REGISTRATION

The confirmation of the MP3 registration which is issued by E-mail simultaneously with the payment of the MP3 Program must be kept in a safe place indefinitely. It must be used for any claims and is the only proof of the MP3 registration.

OBLIGATIONS

Mavic®'s sole obligation is to repair or replace, at its option, the component or product affected by the problem.

Covered claims under extended warranty are: accidents as well as unintentional shocks or fall.

LIMITS OF MP3 WARRANTY

This warranty does not cover normal wear and tear or damage resulting from shipment, storage, failure to follow the user's guide and/or recommendations for use, improper assembly or assembly with incompatible products, poor maintenance, misuse, modification or alteration of the product.

This warranty does not cover parts that are subject to wear in normal use, such as the braking surfaces of wheel rims (if a rim braking system is used), bearings, pawls, freewheel system ...

The conditions of the Mavic® warranty, including those applicable to product conformity, do not apply to products purchased from outlets other than retailers authorized by Mavic®.

This warranty does not cover products repaired or serviced by anyone other than Mavic® After-Sales Service personnel or Mavic®'s representative in the country concerned (1).

This warranty does not cover products whose serial numbers or identification have been erased, damaged or modified.

This warranty is limited to three rims and hubs exchanges within the warranty period.



This warranty does not cover freight expenses from the purchaser to Mavic®.

No indemnity, in terms of financial, or any other will be granted to the recipient of the MP3 warranty due to the removal from usage during the period of repair.

This warranty is not transferable and is only applicable to the initial purchaser of new wheel(s). If the product purchased is for gift do not forget to ask yourself for the registration of the end user name on the MP3 registration card in order to make it valid.

This warranty does not exclude rights specific to each country. Consumers may have other rights depending on their place of residence. Certain jurisdictions make no provision for the exclusion or limitation of specific, incidental or consequential damages, or limitations on the warranty period; the above exclusions and limitations do not therefore apply to all. Local taxes, customs duties or freight charges may be applied. In the United States, additional rights that differ from one state to another may also be applied. This warranty may not be available in certain countries.

Should part of this warranty be found to be inapplicable by virtue of administrative or legal proceedings, the other parts remain applicable.

CLAIMS UNDER WARRANTY – PROCEDURE

The purchaser of new wheel(s) shall return defect product with all necessary documents (i.e copies of invoice dated, signed and stamped by the authorised retailer or any other proof of purchase plus the confirmation of the MP3 registration) to an authorized retailer who is at his disposal to manage any MP3 warranty claims. The authorised retailer must obtain the consent of Mavic® After- Sales Service (or its representative in the country concerned (1)) prior to returning a product under warranty. The entire product, accompanied by proof of the date of purchase (copies of invoice dated, signed and stamped by the authorised retailer or other proof of the date of purchase) plus the confirmation of the MP3 registration shall be sent by the authorised retailer to Mavic® After-Sales Service (or its representative in the country concerned (1)). The new or repaired product shall be returned to the authorized retailer.

Claims made by other means or without obtaining prior consent for return cannot be taken into consideration.

(1) Up-to-date list available on request from:
MAVIC, 74996 ANNECY CEDEX 9.